

Haringey Travel Assistance Policy Interim consultation update

Children and Young People's Scrutiny Panel 4 July 2022

Jackie Difolco

Assistant Director: Early Help, Prevention
and SEND



SEND

Haringey
LONDON

Travel Assistance Policy

Haringey Council is proposing to up-date and revise it's home-school transport policy. We are introducing a more detailed account of how decisions are made in the interests of transparency and to ensure our stakeholders are as informed as possible. This will also ensure that there is less confusion and misinformation in the community.

The majority of children and young people who require transport assistance to school will continue to benefit from the existing provision from Transport for London. Specialist assistance will continue to be provided for children and young people with SEND or those whose family circumstances mean that additional support to access education will be required.

[Cabinet decision 8 March 2022](#)

Proposed changes



Consideration of sustainability, focusing on the environment, emissions reduction, and promotion of independent travel options.



Move from title of 'Transport' Policy to 'Travel Assistance' policy.



Creating a specific policy for young people aged 16-25, including information about external travel support.

Proposed changes



Introduction of 'Behavioural Standards' for children and young people using transport commissioned by the Local Authority.



Detailed explanation of the transport decision making process.



Standardisation of disputes and appeals process in accordance with Statutory Guidance.

Proposed changes



To reduce disruption to the service and inform effective planning, LBH are implementing cut off dates for applications. The beginning of the academic year is the most critical time with regards to school travel and we aim to promote continuity in the service we provide the children. Late applications present several issues for the service in several ways, which is why a cut-off date is necessary.



Development of 'Personal travel budgets' and how they are calculated.



Comprehensive 'Application' procedure and guidance.



Clarity around breakfast/ after school clubs and times when Haringey will provide transport.

Opportunities for consultation



- **Local Offer dedicated page:** [SEND Home School Transport Consultation | Haringey Council](#)
- **Microsoft Teams live events:** Monday 30 May 8.30am – 9am, Friday 17 June 5.30pm – 6pm, Monday 27 June 12pm -12.30pm, Monday 25 July 5.30pm – 6pm
- **Markfield in person event:** Friday 1 July 12 – 1.30
- **Talks at schools:** Thursday 12 May - The Brook, Thursday 16 June - The Vale
- [Haringey People Extra](#)
- [Haringey People Magazine | Haringey Council](#) page 24
- Schools bulletin – 10 May, 24 May, 28 June
- [SEND Newsletter](#) – 11 May, 8 June and 13 July
- Home zone (this goes out to all tenants) distributed June 18
- Hard copy letter to families sent on 18 May, emails sent to families on 13 May, SMS text sent to families on 25 May from LBHaringey Transport



**Home school
transport
policy
consultation**



Opportunities for consultation

- Member's briefing - Monday 16 May 2022
- Email and text to all families who receive transport –
- Briefing to Special School Heads, March and May meetings
- In person briefing events with parents and carers in special schools
- Paper copies are available in libraries

- [Yammer](#)

- Twitter: https://twitter.com/haringey_send

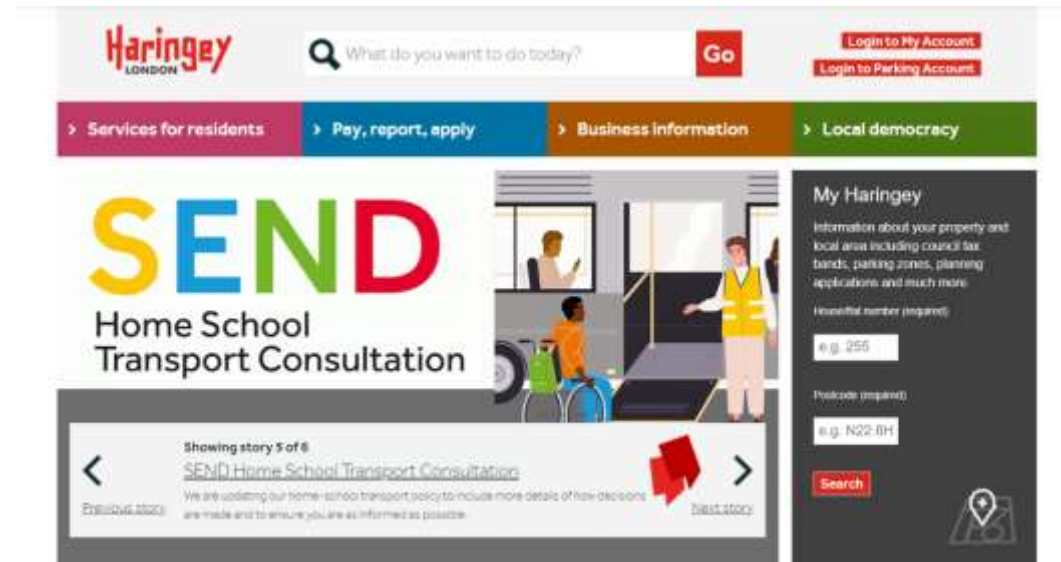
- Instagram: https://www.instagram.com/haringey_send/

- Facebook: <https://www.facebook.com/SENDAHaringey/>

- [Haringey \(@haringeycouncil\) / Twitter](#)

- [Haringey Council | Facebook](#)

- Haringey Council home page carousel:



Responses to date (24 June)

Total no of responses, breakdown of demographics:

- 58 responses
- Schoolteacher or other member of school staff - 0
- A parent or carer of a child or young person - 54
- Transport provider / escort - 1
- Young Person - 0
- Other – 3

Gender:

- Female - 38
- Male - 15
- Non-binary - 0
- Transgender - 0
- Intersex - 0
- Prefer not to say - 3
- Other – 1

Age group:

- Under 25 - 7
- 21 – 24 - 2
- 25 – 44 - 21
- 45 – 64 - 26
- 65 and over - 0

Responses to date (24 June)

- Respondents mainly use Haringey SEND Transport service
- Respondents find the policy clear to how they may be eligible for travel assistance Yes - 33, No – 25
- Almost 50% of respondents find it clear about what journeys they are eligible for travel assistance.
- 60% of respondents find it clear how decisions are or will be made.
- The majority of respondents are happy with the move to encourage more environmentally friendly transport.
- 61% of respondents are happy with the proposed inclusion of behaviour contract in the policy.
- 47% of respondents are not sure if the policy supports and promotes young people to become independent travellers.
- Better communication is on the top of the list for what needs to be improved.

Preparation for new academic year

- Procurement exercise underway (concluded by mid July)
- Schools will have preliminary routes as awarded by 1 July
- Open access sessions within special schools with parents and carers
- Trial runs to be conducted with new providers and service by mid August.
- Additional investment in SEND Transport Team to support capacity
- Mission software to support communication and tracking.

Travel Assistance Policy Consultation ends 31 July 2022



[SEND Home School Transport Consultation | Haringey Council](#)

SEND